

PARTIAL LISTING OF SERVICES AVAILABLE IN DOWNTOWN SPRINGFIELD FOR HOMELESS PERSONS

For further information on services available to homeless people you are welcome to sign in to see an Open Door case manager at 287 State St.

EMERGENCY SERVICES

Police/Fire/Ambulance Tel. 911
 Psychiatric Crisis Services 733-6661 503 State St.
 Domestic Violence Services – ARCH 24-Hour Hotline 733-7100
 Child Protection Services – DSS 452-3200 or 1-800-792-5200 1537 Main St. 4th floor
 Baystate Medical Center 734-3233 759 Chestnut St.
 Mercy Medical Center 748-9144 271 Carew St.
 Catholic Charities 452-0613 65 Elliot St.
 Detox: Carlson Recovery Program 794-5555 / Providence Hospital Detox in Holyoke 539-2980 or 539-2981

INFORMATION AND REFERRAL United Way First Call Helpline 737-2712 184 Mill St.

SHELTERS

Worthington House, Friends of the Homeless – men's shelter 732-3069 769 Worthington St.
Worthington House, Friends of the Homeless – women's shelter and Day Center 734-9946 501 Worthington St.
Open Pantry Warming Place Shelter (men and women) 746-8703 Located at the gym of the old jail at 600 West Columbus Avenue // Open 6p.m.-7a.m.//Please arrive by 9p.m.//shelter phone # after 6p.m. is 732-6406.
Springfield Rescue Mission 732-0808 19 Bliss St. (men only)
Springfield Rescue Mission at Cummings Memorial 732-0516 Open winter only. 148 Taylor St. (men only)
Salvation Army Adult Rehab 785-1921 327 Liberty St.
Dept. of Transitional Assistance (Welfare Office) Homeless Department – can place eligible homeless families in Welfare funded family shelters. Even families not eligible for welfare cash assistance may be eligible for welfare Emergency Assistance to allow admission to a family shelter. Springfield welfare offices are located at 95 Liberty St. (tel. 858-1000), and 310 State St. (858-1300). They are open Monday thru Friday 8am-5pm.
Martin Luther King Center – Transitional Living Program 782-8662 Helps place homeless families in subsidized apartments and offers case management. Often there is a waiting list.
 *See an Open Door case manager for information on other area shelters.

SOUP KITCHENS

Open Pantry's Loaves and Fishes Kitchen 731-5668 Lunch served at 12:00 and dinner at 5p.m. Monday thru Friday at Christ Church Cathedral 35 Chestnut St. Saturday lunch served at 12:00 and dinner at 5:00 at Old First Church at Court Square. On Sundays lunch served at 1:00 and dinner at 5:00 at Old First Church at Court Square.
Worthington House, Friends of the Homeless Soup Kitchen 732-3069 769 Worthington St.
Springfield Rescue Mission 732-0808 19 Bliss St. (also offers clothing some days after 7:30a.m. breakfast)

CLOTHING – People's Center – Red Cross 739-0229 2 Chestnut St. (corner of Chestnut and State Streets)

CASE MANAGEMENT SERVICES - Open Pantry's Open Door Program 737-7062 287 State St.

HEALTH

Health Care for the Homeless 734-7140 769 Worthington St.// Provides medical and dental care at shelters, and does outreach to multiple sites in Springfield serving homeless people. They also provide services at Spfld. Health & Human Services' Smith Clinic at 93 State St. open Tuesday afternoons.
Spfld Health & Human Services 787-6457 Nurse practitioner offering health services to homeless people. At Open Door program 287 State St.
Mason Square Neighborhood Health Center 794-3710 11 Wilbraham Road
Caring (formerly Southwest) Community Health Center 739-1100 1040 Main St.
Tapestry Health Systems 733-6639 39 Mulberry St. Offers family planning & pregnancy testing //Tapestry HIV/AIDS Services 747-5144 365 Bay St.

BENEFITS / ENTITLEMENTS

Department of Transitional Assistance 858-1300 310 State St.
 Department of Transitional Assistance 858-1000 95 Liberty St.
 MassHealth Enrollment Center 332-5545 333 Bridge St.
 Social Security Administration 785-0110 or 1-800-772-1213 70 Bond St.
 WIC Offices 737-8868 1985 Main St.// 737-5142 1127 Main St.// 734-3133 11 Wilbraham Rd.

LEGAL ADVOCACY

Mass. Justice Project 533-2660 57 Suffolk St. Holyoke
 Western Mass. Legal Services 781-7814 127 State St.

ADVOCACY

Mental Health Association 734-5376 995 Worthington St.
 Richard Hendricks (outreach mental health worker) Toll free call 1-888-967-6622 Ext. 76324
 ARISE for Social Justice 734-4948 94 Rifle St.
 New North Citizen's Council Drop In Center. 205-1231 1985 Main St. Also helps people get into detox programs.

HOUSING – for separate list of local rooms & apartments see Open Door program

Open Door Program (housing search services) 737-7062 287 State St.
 Springfield Housing Authority 785-4517 25 Saab Court (behind YMCA)
 Housing Allowance Program 785-1251
 SMOC housing programs - call Nicole Manning 734-9586
 New England Farmworkers Council – Homeless Assistance Program Tel. 272-2208 1628-1640 Main St. They require a referral letter from DTA worker.

EMPLOYMENT

FutureWorks Career Center 858-2800 1 Federal St.
 Labor Ready (Day Labor) 734-0500 5 Dwight St.
 SMOC 734-9586 call Nicole Manning for employment search services.
 Mass. Rehabilitation Commission 736-7296 1 Federal St., Building 102-1
 Mass. Career Development Institute 781-5640 140 Wilbraham Avenue

COUNSELING / THERAPY / SUPPORT

Alcoholics Anonymous 532-2111 (Spanish 734-7500). Narcotics Anonymous 1-800-481-6871
 MSPCC Family Counseling Center 734-4978 235 Chestnut St.
 Brightside School Street Counseling Institute 846-4300 33 School St.
 Child and Family Service of Pioneer Valley 737-1426 367 Pine St.
 Our Babies Our Future at New North Citizens Council 747-0094 2383 Main St.
 Carlson Recovery Center 794-5555 471 Chestnut St.